

**SUMMER LAW CONFERENCE
BARCELONA JULY 17 - 21 2023**



**GENIURIS
LAW FIRM**

CONSUMER MEDIATION AND ARBITRATION

**MEDIATION IN SPAIN
EU MEDIATION**

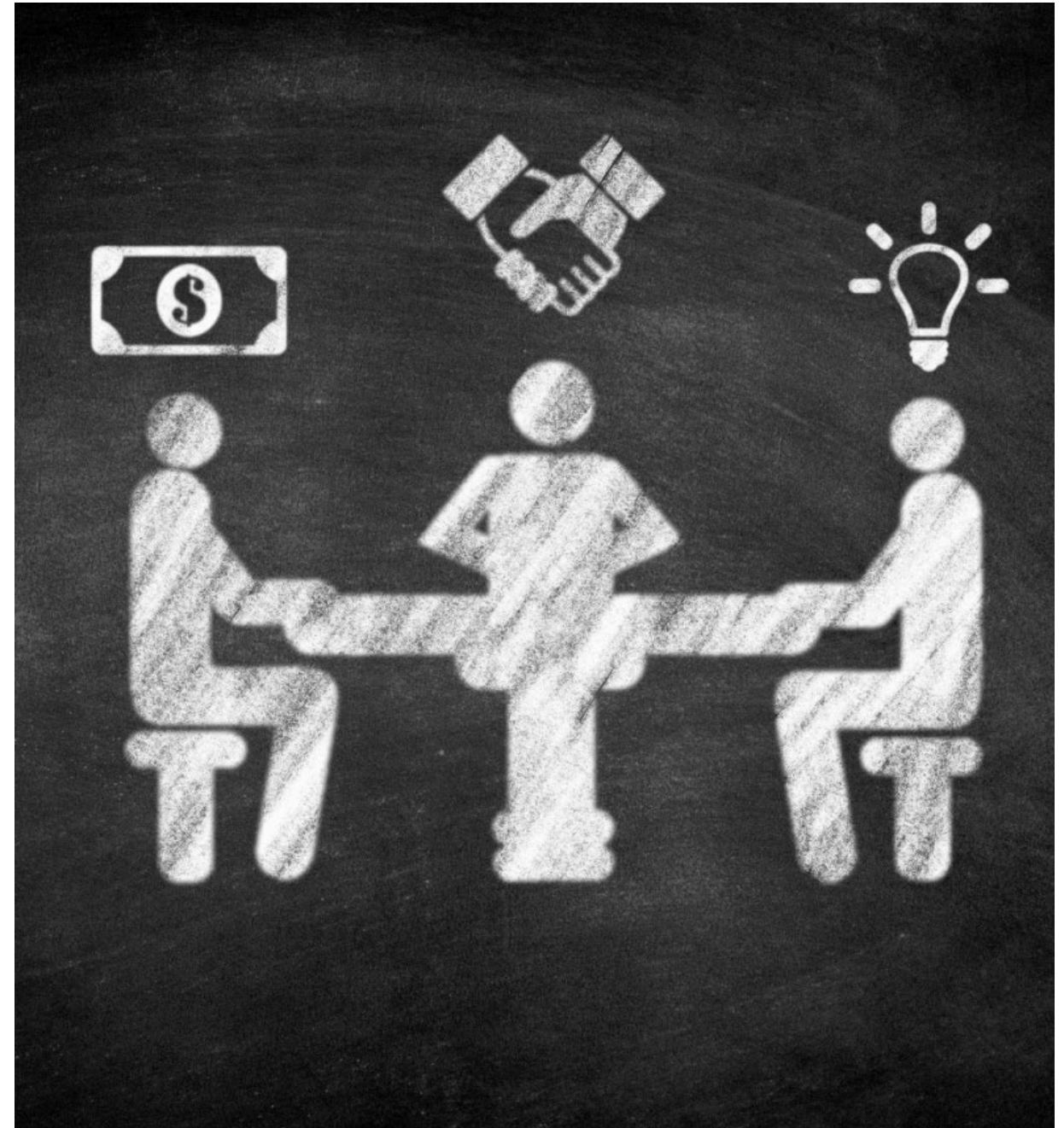
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PLAN

- INTRODUCTION
- MEDIATION - ARBITRATION
- MEDIATION IN SPAIN
- MEDIATION IN EUROPE
- CONCLUSION

INTRODUCTION

**An history of
negotiation vs
lawsuit**



MEDIATION - ARBITRATION

WILLFULNESS	WILLFULNESS
IMPARTIALITY	IMPARTIALITY
SPEED	SIMPLE AND FAST PROCEDURE
UNRELIABILITY	NEUTRALITY
OUT-OF-COURT	IMMEDIACY
CONFIDENTIALITY	CONFIDENTIALITY
MEDIATOR	ARBITRATOR
AGREEMENT	RESOLUTION

MEDIATION IN SPAIN

- SPANISH REGULATION
- EU DIRECTIVE
- PARTIES AND MEDIATOR
- MEDIATION PROCEDURE
- AGREEMENT AND ITS EXECUTION
- INTERNATIONAL MEDIATION

MEDIATION IN EUROPE

- EU DIRECTIVE
- THE MEDIATION IN EUROPE
- [ADR CONSUMERS AND ONLINE SHOPPING](#)
- [THE ONLINE ODR PLATFORM](#)

CONCLUSION

- THE FUTURE OF MEDIATION
 - SPAIN PROCEDURES
 - EU PLATFORM
 - ONLINE DISPUTES
 - METAVERSE DISPUTES